

Karen Frederickson

USDA, Office of the Chief Financial Officer (OCFO), Controller Operations Division (COD),
Administrative Payments Branch (APB)

Karen has worked for the USDA, OCFO, COD, APB in New Orleans, Louisiana, for over 33 years. Her career began in 1976, when she started as a Research and Reentry Clerk and worked her way up to a Lead Technician in the Purchase Order Section of the Administrative Payments Branch. In 1988, she was selected for a new position in the Administrative Payments Analysis Section as program analyst and later became a lead/staff analyst for APB. Karen worked in the trenches with customer agencies and vendors to correct and process order, receipt, and invoice data. She performed several studies over the years to identify document error trends, and causes for Departmental document delays and interest penalties. She has made several recommendations that led to reduction in transaction turnaround and reduction in interest penalties. She provided input and oversight for the A-76 Utility and Telecommunication Invoices Project which won as "Most Efficient Organization" in 2008. Karen worked on the Lean Six Sigma Transactional Project (LSTP) to scan and image IAS, Telephone and Utility invoices. Karen now serves as the Supervisory Program Analyst over APB's Vendor Payments: Integrated Acquisition System Invoice Payments Section, Telephone and Utilities Section, and the COD Remedy Help Desk. Recent assignments include oversight responsibilities of the FMMI Help Desk and working on the LSTP II project to further automate the Integrated Acquisition System invoice routing and approval processes.

In 1992, Karen received a Departmental Superior Service Award from Secretary Madigan for developing and implementing initiatives which resulted in a reduction of the Department's Prompt Payment Interest Penalties. From 1996-2000, she served on USDA's Task Force to implement the Taxpayer Identification Number and Electronic Funds Transfer requirements of the Debt Collection Improvement Act.

Karen has been married to her childhood sweetheart, Wayne, for 30 years. They have 3 sons, and 3 grandchildren.